

GUEST RULES FOR THE FARM HOLIDAY HOUSE 'MANDRIATO'

1 Arrival

Check-in is between 6pm and 8pm. Outside of this timetable guests are held responsible to inform the management, who will need to organize the arrival.

Upon arrival guests will have to leave a valid identification document and all the necessary information for the stay (number of guest in the apartment, departure date, etc.), leave the €150 security deposit, settle the remaining balance of the apartment and read and accept the guest terms of comportment.

After which the guests will be accompanied to the apartment to verify the cleaning, integrity and functionality of all the equipment, appliances and accessories in the apartment and then be given the keys

2 Staying in the residence and use of the common areas

Common areas are defined as all the public areas accessible to all guests of the residence: the green areas, the playground and the parking lot.

During the nighttime hours (from 10pm to 8am), all guests inside and outside their apartments are held responsible to respect the other guests peace and quiet by avoiding any and all disturbing noise. It is also absolutely forbidden to throw garbage and cigarette butts anywhere but in their proper containers located inside the residence.

Fires are restricted to the specified areas inside the bbq area and with exclusive use of charcoal (it is not permitted to collect wood inside the residence). Children's toys are reserved for the guest children who must be supervised by at least one adult.

The residence's parking lot is unattended, therefore the management does not assume any responsibility for any eventual damage or theft.

3 Staying in the apartments

All the apartments are fully furnished and equipped. In the case of broken, malfunctioning or missing equipment the guests are held responsible to signal the problem to the management so that can be fixed or replaced as quick as possible.

The guests are kindly asked to use the equipment and furnishings exclusively for the use in which they were made and it is especially forbidden to remove any object from the apartment. During the nighttime hours, all guests inside and outside their apartments are held responsible to respect the other guests peace and quiet by avoiding any and all disturbing noise.

Changing of the bath, bed and kitchen linen is carried out weekly, if necessary extra linen is available at an extra charge. In the case of damage caused by improper use to objects, equipment or furniture the repair costs will be deducted from the security deposit. In the event that the security deposit does not cover the damage costs a supplement will be required.

4 Departure

Check out is to be done by 10am on the agreed day, after which (if not agreed upon prior to check out) you will be charged an extra week.

The balance of any 'extras' incurred during the stay must also be paid by 10am. Before departure the management will need to assess the state of the apartment and it's contents. In the event of damage to the apartment or items, repair costs will be deducted from the security deposit.

The final cleaning is included in the rental price but in the case of excessive mess a €40 penalty will be withheld from the deposit.